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EXTRAORDINARY

අංක 2295/05 - 2022 අගෝස්තු මස 30 වැනි අඟහරුවාදා - 2022.08.30  
No. 2295/05 - TUESDAY, AUGUST 30, 2022

(Published by Authority)

**PART I : SECTION (I) — GENERAL**  
**Government Notifications**

Direction No. 86

L.D.- B 4/2011

**CONSUMER AFFAIRS AUTHORITY ACT, No. 9 OF 2003**

**Special Direction under Section 10(1)(b)(ii)**

BY virtue of the powers vested in me under Sub-paragraph (ii) of paragraph (b) of Sub-section (1) of Section 10 of the Consumer Affairs Authority Act, No. 9 of 2003 I, Shantha Niriella, Chairman of the Consumer Affairs Authority, do hereby direct for the protection of the consumer that –

- (a) any class of manufacturers specified in Column I of the First Schedule hereto who engages in manufacturing, marketing, storing, selling and stocking of the goods specified in Column 2 of that Schedule shall manufacture, market, store, sell and stock such goods subject to the conditions specified in the corresponding entry in Column 3 of that Schedule.
- (b) any class of traders specified in Column I of the Second Schedule hereto who engages in importing, marketing, storing, selling and stocking of the goods specified in Column 2 of that Schedule shall import, market, store, sell and stock such goods subject to the conditions specified in the corresponding entry in Column 3 of that Schedule.



**First Schedule**

<i>Column 1</i> <i>Class of manufacturers</i>	<i>Column 2</i> <i>Goods</i>	<i>Column 3</i> <i>Conditions</i>
<p>(1) Any person who makes any article or any goods</p> <p>(2) Any person who assembles or joins any article or any goods whether by chemical process or otherwise</p> <p>(3) Any person who adapts for sale any article or any goods.</p>	<p>(a) Animal feed (b) Bottled drinking water (c) Canned Fish (d) Cement (e) Dhal (f) Diapers and sanitary napkins (g) Edible Coconut oil (h) Edible salt (i) Eggs (j) Fertilizers (Organic or Chemical) (k) Milk powder, Fresh milk or Infant milk powder (l) Rice (m) Steel and iron bars (n) Wheat Flour</p>	<p>(a) Goods demanded by a consumer or any person shall be supplied within a reasonable period and without delay.</p> <p>(b) The maximum of manufacturing capacity shall be maintained unless there is no sufficient raw material, labour or machinery in possession or control of the manufacturer, or where any other factor does not affect the manufacturing process.</p> <p>(c) A receipt/bill in printed or electronic form shall be issued to a consumer or any person containing the following details and a duplicated of such receipt shall be retained :-</p> <p>(i) receipt/bill number ; (ii) whether the transaction is retail or wholesale ; (iii) date of sale ; (iv) quantity of goods sold ; (v) class of goods sold ; (vi) value of a unit of the goods sold ; (vii) total value of the goods sold ; (viii) batch number, if any ; and (ix) name and address of a consumer or any person.</p> <p>(d) The instructions of the written notice issued by the Consumer Affairs Authority shall be followed in the event of any occurrence of any cause disrupting the manufacturing process</p> <p>(e) Any quantity of raw material in excess of the average quantity of raw material required for a year, quarter, season or month under the maximum of manufacturing capacity shall not be kept in possession of any manufacturer without a written approval of the Consumer Affairs Authority. Where an excess quantity of raw material is kept so in possession of any manufacturer, such manufacturer shall deal with in respect of such excess quantity of raw material in terms of the instructions issued by the Consumer Affairs Authority in writing.</p>

**Second Schedule**

<i>Column 1 Class of Traders</i>	<i>Column 2 Goods</i>	<i>Column 3 Conditions</i>
(1) Any person who sells or supplies goods whole sale to other persons	(a) Agrochemicals (b) Auto spare parts (c) Big onions and red onions (d) Bottled drinking water (e) Canned fish	(a) Goods demanded by a consumer or any person shall be supplied within a reasonable period and without delay.
(2) Any person who sells or supplies goods at retail rates to consumers	(f) Cement (g) Chick peas (h) Chicken (i) Coriander (j) Dhal	(b) A receipt/bill in printed or electronic, form shall be issued to any person or consumer containing the following details and a duplicated of such receipt shall be retained :-  (i) receipt/bill number ; (ii) whether the transaction is retail or wholesale ; (iii) date of sale ; (iv) quantity of goods sold ; (v) class of goods sold ; (vi) value of a unit of the goods sold ; (vii) total value of the goods sold ; (viii) batch number, if any ; and (ix) name and address of a consumer or any person.
(3) Any person who imports goods for the purpose of sale or supply	(k) Diapers and Sanitary Napkins (l) Dried chillies (m) Dried Fish (n) Dried sprats	
(4) Any person who provides services for a consideration	(o) Edible oil (p) Edible salt (q) Eggs (r) Fertiliser (organic or chemical) (s) Garlic (t) Green gram (u) LP Gas (v) Maize (w) Medical devices and accessories (x) Milk powder/Fresh Milk/ Infant Milk powder (y) Paddy (z) Potato (aa) Rice (ab) Sand, bricks and metal used in the construction industry (ac) Steel and iron bars (ad) Sugar (brown and white) (ae) Tyre and tubes (af) Turmeric (ag) Wheat flour	(c) The instructions of the written notice issued by the Consumer Affairs Authority shall be followed in the event of any occurrence of any cause disrupting the sale or supply of goods whole sale or retail to other persons, importation of goods for sale or supply or provision of services for a consideration.

**SHANTHA NIRIELLA,**  
Chairman,  
Consumer Affairs Authority.

Colombo,  
30th August, 2022.